



Get low cost, high quality and broad access to care with Caprock.

Who We Are

Caprock HealthPlans is an employee-owned TPA specializing in customized self-funded healthcare solutions for over 18 years. Our goal is to deliver the trifecta of cost, quality and access with low-cost plans, high-quality providers and optimized access to care for every client.

■ ■ ■ The Right Turn For Your Benefits

CAPROCK
HEALTHPLANS
A 90 Degree Benefits Company

CAPROCK
HEALTHPLANS
A 90 Degree Benefits Company



"Caprock's dedication to excellence is apparent from implementation and claims management to legislative changes and federal reporting. We appreciate their attention to detail and creative approach to bringing the best products and services to our clients."

-Rebecca Lane Groh
Agency Principal, Advantage
Benefits Consultants

MAIN OFFICE
11467 Huebner Rd
Suite 300
San Antonio, TX 78230

LUBBOCK OFFICE
4401 82nd Street
Suite 1200
Lubbock, Texas 79424

PHOENIX OFFICE
5045 N. 12th Street
Suite 102
Phoenix, AZ 85014

AMARILLO OFFICE
Caprock Health Group
600 S. Tyler St., Ste. 1507
Amarillo, TX 79101

caprockhp.com
833.395.8108

**Customized Solutions for
Self-Funded Employers**

Don't hope for success – Plan for it.

At Caprock, we address the root of health plan problems to create a personalized approach for sustainable results.

Achieve cost, quality and access with our custom strategic solutions:

- Expert claims administration
- Innovative cost containment
- Custom network options
- Access to the UnitedHealthcare Network



Caprock Products and Services

- ✔ Plan Administration
 - Medical
 - Vision & Dental
 - COBRA/HIPAA
 - Consumer Directed Health Plans
- ✔ Provider Network Optimization & Contracting
- ✔ Predictive Modeling and Population Management
- ✔ Reinsurance & Risk Management Solutions
- ✔ Prescription Benefit Management
- ✔ Utilization Review
- ✔ Case Management
- ✔ Diabetes and Disease Management
- ✔ Care Management & Wellness Programs
- ✔ Transplant Coverage

■ ■ ■ The Right Turn For Your Benefits

Five Levels of Service

Caprock supports your success with several levels of customer care.

1. **Dedicated Client Service Team Members**
2. **Account Executives**
3. **Implementation Specialists**
4. **Member Communications**
5. **Custom Reporting**

The Core of Caprock

Service is at the heart of everything we do. To prove it, we base our fees on how well we deliver on 4 critical outcomes:

